As we reported in our last update, tech spending overall continues to be significantly muted relative to 2019. CIOs Report a Cautious Outlook for Q4 Tech Spending. We currently project a 4 to 5 percent decline in 2020 spending and a tepid 2 percent increase in 2021. Nonetheless, there continue to be some sector and […]
As we reported in our last update, tech spending overall continues to be significantly muted relative to 2019—CIOs Report a Cautious Outlook for Q4 Tech Spending. We currently project a 4 to 5 percent decline in 2020 spending and a tepid 2 percent increase in 2021. Nonetheless, there continue to be some sector and vendor bright spots in an overall challenging market.

In this week’s Breaking Analysis we welcome back Erik Bradley from ETR to provide added color to these scenarios.

Summary of ETR’s Survey Findings

The following narrative provides a brief overview of the most recent October from more than 1,400 CIOs and technology buyers in ETR’s latest sample.

Key Takeaways from ETR’s October Survey Data

- Technology buyers expect -3.2% y/y spending declines & a 2% uptick in ’21
  a. This is a slightly “less bad” sequential picture
- Hiring & IT project freezes are thawing with fewer co’s expecting layoffs
- Widening bifurcation between vendors gaining and those donating share
- Relative to last quarter’s survey:
  a. Government, education and F100 show the deepest cuts from last survey
  b. IT/Telco & retail/consumer show more stability
- Expectations for a permanent doubling of work from home employees

The best news at the macro level is the rate of tech spending declines are compressing heading into Q4 2020. In other words, sequentially, the spending outlook for Q4 is “less bad” than it was in Q3. IT buyers remain cautious and uncertain based on numerous factors accentuated by the U.S. presidential election and of course the continued situation with the coronavirus.

Nonetheless, buyers are adapting to the “New Abnormal” and adjusting business models accordingly. Evidence is seen by the reports from CIOs of a reduction in expected layoffs, hiring freezes and IT project freezes.

While the macro picture is not pretty, several sectors and vendors continue to perform extremely well. Notably, Snowflake, Automation Anywhere, UiPath, Google, Zoom, Redis Labs, AWS, Okta and Databricks show elevated Net Scores (spending momentum) near or above the 50% level. Moreover, spending on Kubernetes-related initiatives remains extremely strong. This is in stark contrast to some of the more challenged names including Teradata, Dropbox, DXC, Rackspace, Veritas, Wipro and Iron Mountain and Polycom who all show Net Scores at or below 0% – meaning more customers are spending less than those spending more on technologies from these vendors.

Despite the absence of Microsoft on this list, (its overall Net Score is below 50%), the company shows Net
Scores that are very strong in several sectors that also show a large market presence. Examples include teams (70%+), Power Automate (~70%), Azure and Azure Functions (60%+). Microsoft continues to be very well positioned in the data set, especially for a company of its size.

On the industry front, government, education and many companies in the F100 continue to report the steepest cuts while IT/Telco and retail/consumer are showing clear signs of stability.

As we reported last week, long term, CIOs expect the true work from home base of employees to roughly double from pre-COVID-19 levels (from 16% to 34%).

Here is Eric Bradley’s summary of the macro conditions.

Survey Demographics

These conclusions are drawn from ETR’s most recent October survey, the demographics of which are highlighted below.

ETR’s Eric Bradley highlights the critical aspects of the October survey demographics.

Spending Data Confirms Softer Q4 Expectations

The fourth calendar quarter is often the most productive for vendors as buyers tend to spend later in the year to both lock in year over year budget comparisons and get ready for the following January’s project push. Having said that, it’s not uncommon for ETR’s October survey data to show softness relative to first half expectations. Nonetheless, as the graphic below shows, aggregate Net Score projections for Q4 2020 are the lowest in the multi-year history of ETR’s survey.
Here’s a detailed conversation with Erik Bradley on interpreting these Net Score variables.

Nearly all Sectors are off but Containers Stand Tall

The following graphic shows the sector breakdown comparing Net Scores from the July and October surveys. Only container-related initiatives show positive spending momentum survey over survey.
However, as you can see, despite the decline in AI/ML, the category remains elevated. As well, we believe machine learning and machine intelligence are increasingly becoming embedded into applications and won’t show up in the survey as direct spending. Traditional on-prem data center categories such as data center colocation and storage and certain professional services like IT outsourcing and consulting continue to show challenges.

A point about information security. The sector remains strong and while there is some softening survey-tosurvey as in virtually all sectors, there are some real bright spots in cyber as we’ve highlighted in the past several quarters. Notably, late last summer we started to see accelerated momentum for companies like Crowdstrike, Okta and Zsclaer; and subsequently added Sailpoint to that list among others. Then when COVID hit, we saw additional acceleration and reported that endpoint security, identity access management and cloud security were becoming critical sectors in the work from home pivot. We believe we are early in the cycle of a secular trend toward these sectors and vendors and expect this momentum to continue for quite some time—assuming strong execution from the vendors.

Here’s our detailed discussion on the sector graphic above.

Cloud & Automation also are Standouts

Despite being off survey to survey, as the graphic below demonstrates, cloud computing and the RPA/automation sectors continue to show Net Scores at elevated levels.

We’ve reported extensively on the cloud computing sector and the area of automation generally and RPA specifically. RPA is a standout for sure. But, as we will show later in this post, cloud computing is particularly impressive because it exhibits both elevated Net Scores and a large market presence. Much is made about AWS’ slowing growth rate, however one has to consider its size and put that in context. The same dynamic is true for the cloud market overall. As a sector in the survey data, it is both pervasive and shows strong spending velocity.

Other points mentioning in the chart above, while data warehousing might look uninteresting, a company like Snowflake is buried in those bars and demonstrates momentum that is off-the-charts good. We will dig
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into this in future segments.

Here is our detailed narrative on the above graphic.

Sector Positions Generally have Downward Pressure

The next graphic we want to show you is a motion graphic (click to play), and what we’re showing below is one of our favorite views. On the vertical axis you’ve got Net Score. Remember how Net Score is derived. Essentially ETR, every quarter like clockwork asks customers are you spending more or spending less? It’s more granular and sophisticated than that, but essentially ETR subtracts the red (less) from the green (more) and that leaves you with a Net Score. So the higher the net score the better on the vertical axis.

On the horizontal axis is Market Share, which is an indicator of pervasiveness in the dataset. So you want to be up and to the right, of course, like all these charts and XY graphics. And what we’re showing below is, we go back to October, 2018 and run the motion through the October 2020 survey.

What you see when you set the graphic above in motion is the movement of sectors over time on the XY axes.

The following points are noteworthy:

- Container orchestration and container platforms, cloud, RPA and ML/AI, all stand out at elevated levels on the vertical axis (Net Score);
- Cloud computing as we shared above, demonstrates strong spending momentum but also has a large presence in the data set – so it means cloud is large and growing fast. It continues to be the place to be....
- Some of the more mature markets like storage, PC tablets, data center colocation, etc. are showing headwinds along with outsourcing and IT consulting;
- Overall, virtually all categories are under pressure. None in the recent October survey has a Net Score
over the 60% level. On balance, as Erik Bradley mentioned, the overall Net Score for the entire survey was 25.3%, the lowest in the history of ETR’s tracking.

Specific Vendor Commentary

Snowflake

Erik Bradley indicated in our discussion that ETR was finally come out with a real viewpoint on Snowflake now that they’re out in public. ETR launched with a positive to neutral viewpoint, with absolutely outstanding expansion rates. He said; “all the commentary we get from our CIOs is just incredible, the market share gains are about as high as you’re going to see in the survey, they are extremely well positioned to continue executing, and this is not in the data set, but we also know that that management team is fantastic. I would think that they had set themselves up coming out as a public company not to completely disappoint. And everything in our data set shows absolutely no reason why they would disappoint.”

Note: The reason for a neutral rating is twofold: 1) it gives ETR enough time to analyze several quarters of data relative to consensus to do a detailed regression analysis; and 2) is Snowflake’s high valuation.

Here are Erik Bradley’s complete comments on Snowflake.

Splunk, Elastic, Dynatrace, Datadog, Honeycomb, Observe & ChaosSearch

Splunk has been extremely successful and since its ascendancy, everyone wants a piece of Splunk’s market. Erik Bradley made several comments on the markets in which Splunk plays and the data suggests the company will face some challenges from competitors in the coming quarters.

Overall, Bradley shared that he recently hosted a panel on the application performance management and monitoring space. He said CIOs believe the market is ripe for disruption and they believe that Elastic and Dynatrace are challenging Splunk’s dominance and pricing models. Elastic especially with an open source model. We’ve cited Datadog as well as having success in the area.

As well, we discussed several possible disruptors to watch, including Honeycomb, Observe and ChaosSearch, the company CEO Ed Walsh recently joined.

Our full discussion on the APM vendors.

Rackspace and its Recent IPO

Rackspace’s Net Scores are actually deeply negative. To give Rackspace credit, when they were private, they acquired a bunch of different managed service providers, they launched the OpenStack project and then they tried to align themselves with AWS and others. But as Eric Bradley indicated, the IPO was not very special. In this environment the valuations in the technology stocks being very elevated, having a negative IPO was concerning. And the data supports this negative, showing softness across several years.

The hope is that its MSP revenue starts kicking in, and possibly that can change the outlook, But for right now the snapshot of the ETR data was quite dire.

What’s Next for Breaking Analysis

Many thanks to Erik Bradley for framing the market with us this week. ETR has exited its quiet period and their private clients have had access to the fresh data for several weeks now. This means that we can begin digging into the data as we do each quarter. We plan to report on several trends and sectors as we usually do, including cloud/cloud native, data/database and analytics, cyber security, automation, infrastructure and key software sectors. As well we will key our eyes on the macro spending trends and assumptions and
we’ll report changes at the margin.

Remember these episodes are all available as podcasts wherever you listen.

Ways to get in touch: Email david.vellante@siliconangle.com | DM @dvellante on Twitter | Comment on our LinkedIn posts.

Also, check out this ETR Tutorial we created, which explains the spending methodology in more detail.

Watch the full video analysis:
Breaking Analysis: CIOs Report a Cautious Outlook for Q4 Tech Spending

David Vellante is co-CEO of SiliconANGLE Media, as well as co-founder and Chief Analyst at The Wikibon Project, the world’s leading open source technology research community. Dave is a long-time tech industry analyst, entrepreneur, writer and speaker. As co-host of theCUBE – “The ESPN of Tech,” Vellante has interviewed over 5,000 experts since 2010. He is also a co-founder of CrowdChat, an angel funded startup based in Palo Alto using big data techniques to extract business value from social data. Prior to these exploits, Dave founded a CIO consultancy and spent a decade growing and managing IDC’s largest business unit. He lives in Massachusetts with his wife and four children where he is active in town activities including serving as the president of his town’s local “Kiddie Sports” association. Dave holds a B.S. in Applied Mathematics from Union College.

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